

MEERA RAJAN

Technical Lead | Senior DevOps Engineer

CONTACT

Trivandrum, Kerala, India
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TECHNICAL SKILLS

CORE Java, J2EE

FRAMEWORKS Spring, Spring Boot, Kafka, Struts, OSGi, JMS, ActiveMQ, Camel, IBM MQ

WEB SERVICES REST, SOAP

DATABASES Oracle, SQL, Sybase, MongoDB

CI/CD & BUILD Azure, Apache Maven, ANT, Jenkins

OBSERVABILITY Grafana, Prometheus, Elastic Stack (Elasticsearch, Kibana)

INCIDENT & COLLABORATION ServiceNow, JIRA, Confluence, Git, SVN

TESTING Selenium, SOAP UI, Postman

FRONTEND HTML, CSS, JavaScript, React

SECURITY Secure code review, vulnerability remediation, security champion practices

LANGUAGES

English (fluent)
Hindi
Malayalam
Tamil

EDUCATION

Bachelor of Technology

Computer Science & Engineering
Kerala University, India
2008 – 2012

PROFILE

Senior Java engineer and Technical Lead with 14+ years designing, building, and leading delivery of enterprise applications across banking and telecom. Currently Technical Lead & Senior DevOps Engineer for ING Belgium, leading a 9-person team on a Spring Boot/Kafka platform and owning CI/CD (Azure), incident management (ServiceNow), and observability (Grafana, Prometheus, Elastic Stack). Previously led Java delivery, framework migrations, and application security for ING Bank Netherlands (2022–2025).

PROFESSIONAL EXPERIENCE

Technical Lead | Senior DevOps Engineer

Tata Consultancy Services, deployed to ING Belgium (client) — Belgium

- Lead a team of 9 engineers as Technical Lead on a Spring Boot and Kafka-based platform, owning technical direction from design through production support.
- Own CI/CD pipeline design and delivery on Azure, driving automated build, test, and deployment for the team.
- Built and maintain full-stack observability using Grafana, Prometheus, and the Elastic Stack (Elasticsearch, Kibana), covering metrics, logging, and alerting across the platform.
- Own incident management and resolution via ServiceNow, coordinating cross-team response for production issues.

Technical Lead – Java Development

Tata Consultancy Services, deployed to ING Bank (client) — Amsterdam, Netherlands

- Led technical design and delivery of the Struts-to-Spring Boot migration for the Vantage and GRID work packages within ING's WBTech GRID platform, working hands-on in Java/Spring Boot alongside a team of 10–15 engineers.
- Designed and built an automated daily health-check and regression suite in Selenium, cutting manual testing effort by an estimated 1,440 hours per year.
- Served as Blue Security Champion: reviewed code changes for security issues prior to release, identified and remediated existing vulnerabilities, and drove adoption of secure coding practices across the team.
- Delivered multiple fixed-price projects on schedule and within scope, achieving a 96% customer satisfaction rating.
- Won TCS's global “Idea Pro” Hackathon (2023) for a proactive-ideation initiative.

Senior Java Developer

Ericsson Global — Chennai, India (delivering for a major Brazil-based telecom operator)

- Designed and implemented complex Java-based solutions as part of the core development team, from requirement analysis through unit and integration testing.
- Acted as Agile Scrum Master, coordinating sprint delivery and cross-functional collaboration.
- Mentored junior developers; received team awards for delivery performance.

Systems Engineer / Senior Java Developer

Infosys Ltd — Kerala & Chennai, India, with a 1-year onsite engagement in Malaysia

- Delivered Java-based coding, unit/integration testing, and production support for telecom clients including Maxis Communications and AT&T, including a 1-year onsite assignment in Malaysia.
- Led the transition and handover of a critical project, documenting workflows with business analysts and setting up escalation channels to ensure a seamless support handoff.